



I.I.M.U.N's HOSPITALITY TOUR 3.0

THE HOSPITALITY TOUR 3.0 OFFERED STUDENTS A FIRSTHAND EXPERIENCE INTO THE WORLD OF LUXURY HOSPITALITY, TOURISM, HERITAGE MANAGEMENT, AND GUEST EXPERIENCE LEADERSHIP. THROUGH INTERACTIONS WITH LEADERSHIP TEAMS AND INDUSTRY EXPERTS FROM RENOWNED HOSPITALITY BRANDS SUCH AS THE OBEROI RAJVILAS, FAIRMONT JAIPUR, RAFFLES UDAIPUR, RAMBAGH PALACE, AND THE OBEROI UDAIVILAS, STUDENTS GAINED VALUABLE INSIGHTS INTO HOTEL MANAGEMENT, LUXURY BRANDING, OPERATIONS, CUSTOMER EXPERIENCE, AND LEADERSHIP IN THE HOSPITALITY SECTOR. INTERACTIONS WITH ENTREPRENEURS, ROYAL FAMILY MEMBERS, AND SENIOR LEADERS ALSO HELPED STUDENTS UNDERSTAND THE INTERSECTION OF HERITAGE, CULTURE, TOURISM, AND MODERN HOSPITALITY IN CREATING WORLD-CLASS EXPERIENCES.





HIGHLIGHTS OF THE TOUR



Oberoi Rajvilas

Senior Manager L&D

Students interacted with the leadership team at The Oberoi Rajvilas and gained insights into luxury hospitality, guest experience, and the importance of leadership, service excellence, and attention to detail in the hospitality industry.



Fairmount

General Manager and L&D

Students interacted with the leadership team at Fairmont Jaipur and gained valuable insights into luxury hospitality management, operational excellence, and the role of innovation and guest-centric service in creating exceptional experiences.



Raffles

General Manager and L&D

Students interacted with the leadership team at Raffles Udaipur and gained insights into luxury hospitality, personalised guest experiences, and the importance of excellence, elegance, and innovation in the world of premium hospitality.